

Dual Enrollment Online Orientation

Frequently Asked Questions

Question: Is the orientation mandatory?

Answer: Yes, effective Fall semester 2019 (20201), all dual enrollment students must successfully complete the Dual Enrollment Online Orientation.

Question: Can I register without completing the orientation?

Answer: Dual enrollment students will not be permitted to register until the Dual Enrollment Online Orientation course has been completed and the hold removed.

Question: How can I sign up?

Answer: All new and continuing dual enrollment students who have completed the Online Dual Enrollment application will be automatically enrolled in this course.

Question: When will the Dual Enrollment Student Orientation hold be removed?

Answer: The Dual Enrollment Online Orientation hold will be removed automatically. However, please allow approximately three hours for the hold to be removed.

Question: Where can I find this orientation?

Answer: The Dual Enrollment Online Orientation course is located via the myPHSC portal in the Canvas learning platform.

Question: How do I access the Canvas learning platform?

Answer:

1. Go to <http://my.phsc.edu>
 - If this is your first time logging in to your myPHSC account, please use the WISE link at the bottom of the page for assistance.
 - You will log in to your WISE account with either your PHSC student ID number or Social Security number and your P.I.N. From the WISE home screen, look for your myPHSC login information. Once you have noted the information, return to the website <http://my.phsc.edu> and log in.
2. After you have successfully entered the myPHSC portal, click on Canvas.
3. In Canvas, please accept the invitation to join the Dual Enrollment Online Orientation.
 - If you do not see the invitation to accept at the top of the page, the Dual Enrollment Online Orientation can be found under the 'Courses' tab.
4. After completing the Dual Enrollment Online Orientation, please complete the Online Readiness Course.
 - The Online Readiness Course can be found in the 'Courses' tab and completion is required to register for any online classes.

Question: How long does the orientation take?

Answer: It varies, of course, but you should be able to complete it in 2 hours. At the end of each module, you will have to take a quiz, and you must achieve 100% before you can move on to the next module. So, don't just scan the information – it might be in a question at the end!

Question: **Do I have to complete the orientation in one sitting?**

Answer: No. You may complete the course in one sitting, or come and go from the course – even over several days. The modules you've completed will be saved, so you can pick up where you left off.

Question: **What if I don't score 80% or higher on the final assessment?**

Answer: You may take the assessment as many times as you need to reach the 80% required. You may also go back into the course to review areas as needed.

10/18/19